

# OptimaHealth

Secure Member Website Upgrade Coming Soon

# Summary

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We are upgrading your secure online member website experience.

We would like to show you how these changes will make your online experience better.

All the features you currently rely on will still be here.

# Upgrade Highlights

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- ✓ See your progress toward meeting your deductible and maximum out-of-pocket amount
- ✓ Quick access to important plan documents and forms
- ✓ See the same information on the website and mobile app

# The New Secure Member Home Page

See progress toward your deductible and maximum out-of-pocket amount

Quick access to your specific plan documents and forms

Easily schedule visits for virtual medical care

My Account Member Home Contact Us HELLO WILLIAM

OptimaHealth  
A Service of Sentara

Plan: VACATION SALES ASSOCIATES L

My Account

WP WILLIAM POORE 3703479\*01

WILLIAM POORE  
Member Services:  
1-800-275-3755  
757-552-8850

Benefits and Coverage

Your Plan

Benefits

Plan Documents

Covered Eligible Members

Member ID Card

Enroll in Benefits

Authorizations

Forms and Documents

Frequently Asked Questions

Payments, Billing and Claims

Doctors and Medication

Get Healthy

The Right Care Providers

Find the right doctors with our online search tool.

Find Doctors

Virtual Visit

Find Doctors or Providers

View Claims

View ID Card

Benefits Snapshot

My Profile

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# Deductible and Maximum Out-of-Pocket Progress

Choose Your Plan to see progress toward your deductible and maximum out-of-pocket amount

The screenshot displays the OptimaHealth member portal for William Poore. The main content area is titled 'Overview' and shows progress for two categories: 'DEDUCTIBLE In Network' and 'IN NETWORK MOOP In Network'. Each category has two circular progress indicators for 'Member' and 'Family'.

Category	Member	Family
DEDUCTIBLE In Network	\$0 of \$1,000	\$1,000 of \$2,000
IN NETWORK MOOP In Network	\$38 of \$4,000	\$1,326 of \$8,000

**Disclaimer**  
This summary is based on processed claims as of 06/07/2019. Future benefits will be determined in the order that claims are received and processed. Due to ongoing claims processing, manual adjustments, reconsiderations and outstanding claims processing, these numbers may change.

The left sidebar contains navigation options: My Account, Benefits and Coverage (expanded to show Your Plan, Benefits, Plan Documents, Covered Eligible Members, Member ID Card, Enroll in Benefits, Authorizations, Forms and Documents, and Frequently Asked Questions), Payments, Billing and Claims, Doctors and Medication, and Get Healthy. The top navigation bar includes My Account, Member Home, Contact Us, and HELLO WILLIAM. The plan name is VACATION SALES ASSOCIATES L.

Thank you.  
Your upgraded web experience is coming soon.

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