October 25, 2023

<SUBSCRIBER NAME>
<ADDRESS>
<CITY>, <ST> <ZIP>

Important Health Plan Renewal Information

Dear <SUBSCRIBER NAME>,

Thank you for being a valued Individual & Family Plan member. It is important that you always understand your health plan coverage and any activity related to your policy. Your policy renewal date is approaching and current coverage for your <CURRENT PLAN NAME> plan will renew on January 1, 2024.

We have exciting news as we approach the Open Enrollment period for plans effective January 1, 2024. First, Optima Health has changed its company name to **Sentara Health Plans**! Rest assured, your services, access to doctors, and other benefits you've come to expect from us will not change because of this rebrand.

Second, Virginia residents will shop and enroll for Individual & Family Plans during Open Enrollment for the 2024 plan year using Virginia's Insurance Marketplace, a new state-based health benefit exchange. Virginia's Insurance Marketplace will replace the Federal Exchange (healthcare.gov) for Virginia residents. For more information, visit marketplace.virginia.gov, or call 1-888-687-1501.

Your renewal plan Summary of Benefits and Coverage document is available for your review. Sign in to the Sentara Health Plans mobile app or sentarahealthplans.com/members (or register if you haven't already done so) to view plan benefit information online, or contact member services at the number on the back of your member ID card to request a printed copy.

Enclosed are important plan renewal information and your coverage options for the following people covered under the plan:

<SUBSCRIBER 01>
<SPOUSE 02>
<SPOUSE 22>
<DEPENDENT 03>
<DEPENDENT 04>
<DEPENDENT 05>

2024_IFP_RenewCvrLtr

<DEPENDENT 06>

Please visit our website at sentarahealthplans.com/plans/individual/enrollment-periods for questions regarding broker compensation.

Please see enclosed letter for whom you should contact if you have any questions.

Sincerely,

John Degruttola
Senior Vice President, Marketing & Sales

Enclosure

<DEPENDENT 06>