



Provider Alert

Urgent Provider News



December 21, 2023

Dear Provider,

This week, we are sharing the following provider updates — see below to learn more.

Provider Portal Claim Update

We understand you submitted a claim through the Virginia Premier Health Plan (VPHP) portal in the last 12 months. This functionality will no longer be available on the VPHP portal, but will be available on the Availity portal on January 1, 2024.

If you are already working in the Availity Essentials portal, the same user ID and password can be used to sign in. If you are not already using Availity, please register at [availity.com](https://www.availity.com). More information on the partnership with Sentara Health Plans and Availity can be found [here](#).

Sincerely,

Your Optima Health Team