

Lab, Diagnostic Testing and Radiological Services

CommunityHealth by Optima Lab Policy

CommunityHealth by Optima will not reimburse CPT codes billed individually when they are considered part of a bundled CPT code.

Optima Health Lab Policy

Included is the list of lab tests Optima Health will reimburse if done in the physician's office. In addition to this list, a limited number of additional lab tests may be performed in these specialists' offices: dermatology, endocrinology, hematology/oncology, infectious disease, OB/GYN, reproductive medicine, rheumatology, and urology. Call Provider Relations at 1-800-229-8822 (toll free) or 757-552-7474 for more information on the allowed lab tests. All PCP's and specialists, except those located in North Carolina are restricted to the in-office lab list.

- Optima Health will not reimburse CPT code 99000 as a handling or draw fee.
- Optima Health will not reimburse CPT codes billed individually when they are considered part of a bundled CPT code.
- Sentara Williamsburg Community Hospital and the EVMS Andrology Lab perform semen analysis for purposes of infertility testing and post-vasectomy analysis. Urologists and reproductive medicine specialists may also perform semen analysis, which is accessed through a referral.

Lab Charges from Outpatient Facilities

For all products, certain facilities have agreed to act as draw sites for the participating Reference Labs. Facilities that act as draw sites cannot process the lab work themselves and must send the specimen to participating Reference Labs for processing. Charges for venipuncture will not be reimbursed by Optima Health. The draw fees are reimbursed to the draw site by the participating reference lab.

Pre-Operative Lab and X-Ray

Members having surgery at a participating hospital can be sent directly to the admitting hospital with a prescription for pre-operative testing.

Pre-Operative lab can also be conducted through a participating reference lab (by courier pick up of the specimen or sending the member to a collection site).

Due to lab test turn-around time limitations, if surgery is scheduled with less than three (3) days notice, the lab test should be performed by the admitting hospital.

Pathology Specimens

Pathology specimens obtained in the physician's office must be sent to a participating reference lab. Pathology specimens obtained in a participating hospital may be processed by that hospital.

CLIA Regulations

The Health Care Financing Administration (HCFA) published final rules implementing the Clinical Laboratory Improvement Amendments of 1988 (CLIA) on February 28, 1992.

There are three major parts to the new rule: laboratory standards, user fee and certificates, and enforcement and sanctions.

The CLIA rulings, which apply to all laboratories with very limited exceptions, were effective September 1, 1992, with phase-in periods for some requirements.

All laboratories (including offices) participating with Optima Health must have the appropriate CLIA certificate to continue to operate.

For additional information, please write to:

HCFA Laboratory
P.O. Box 26687
Baltimore, MD 21207.

For copies of the CLIA regulations, please write to:

Government Printing Office
P.O. Box 371954
Pittsburgh, PA 15250-7954
Request stock #069-001-00042-4; Price \$3.50 per copy, postage paid; Credit Card orders (VISA, MasterCard only), call: 202-783-3238; by fax 202-512-2250.

In-Office Lab

At the end of this chapter is the list of lab tests for which Optima Health will reimburse if done in a physician's office.

HAMPTON ROADS Reference Lab Providers

- Any lab tests not included on the In-Office Lab List **must** be sent to one of the following participating reference labs:

Sentara Reference Lab: 757-668-3621
Maryview Reference Lab: 757-398-2476
Chesapeake General Hospital Lab: 757-482-6118
Sentara Williamsburg Community Hospital Lab: 757-259-6339
CHKD Reference Lab: 757-668-7300

EVMS Lab is a Specialty Reference Lab. Call 757-446-5972 for the procedures they perform and to schedule a pick-up.

The provider also has the option of sending the patient with orders to a participating draw site. Please refer to the *Network Directory* for a list of draw sites.

OUTSIDE HAMPTON ROADS Reference Lab Providers

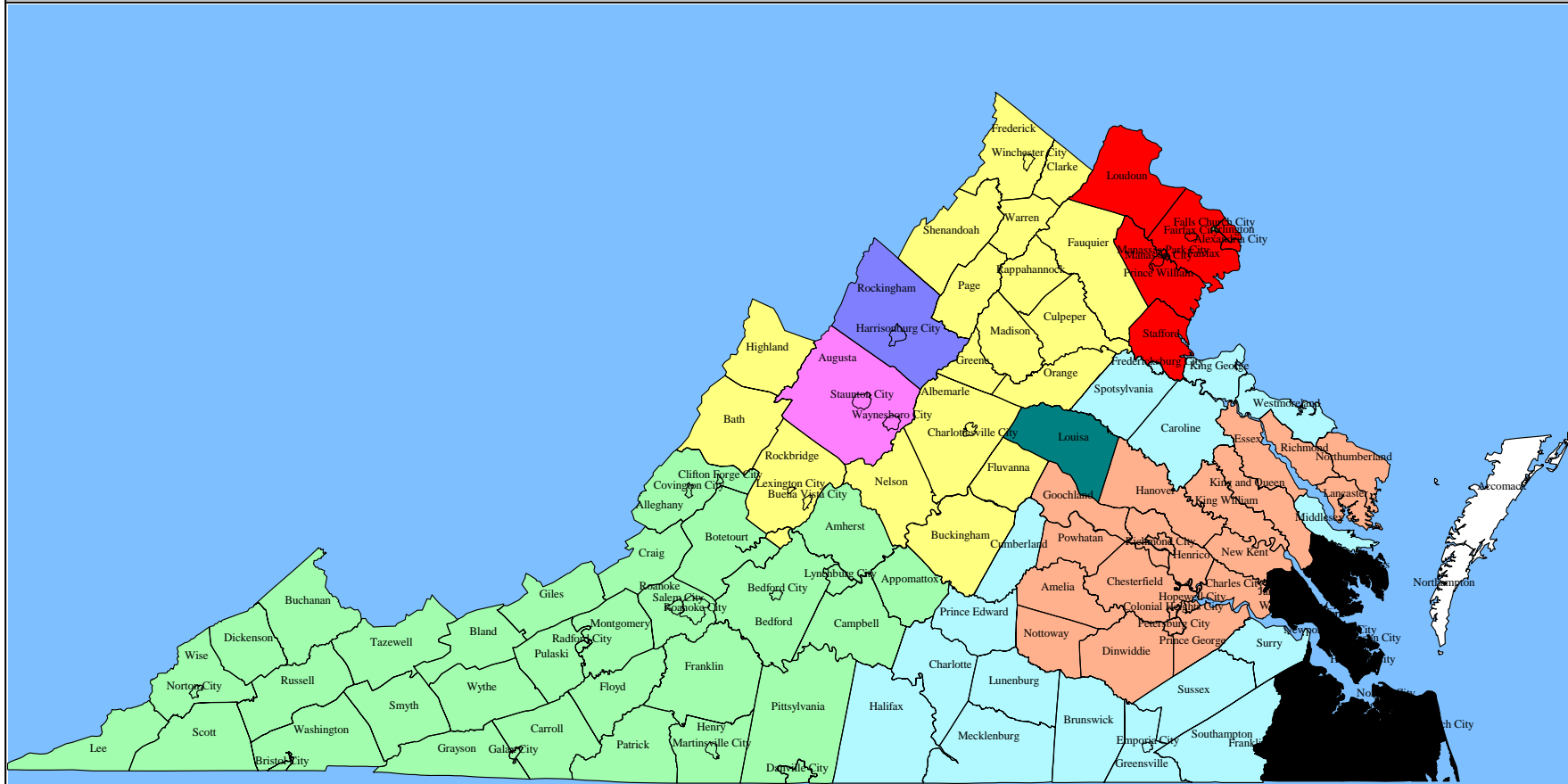
Refer to the map on the next page to identify the reference lab that services your area.

- Martha Jefferson uses the Martha Jefferson Hospital Lab. Call Martha Jefferson Hospital lab at 434-982-7170.

If your practice is unclear as to which reference lab to use, please call Provider Relations at 1-800-229-8822 (toll free) or 757-552-7474.

The provider also has the option of sending the patient with orders to one of the following draw sites or a participating lab in your area.

Optima Health Reference Lab Network for Areas Outside of Hampton Roads



50 miles

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| <ul style="list-style-type: none"> Augusta Medical Center is Primary Lab; UVA Ref Lab is Secondary Carilion Health System Inova Health System Not Included in Central Virginia Service Area Rockingham Memorial Hospital Lab | <ul style="list-style-type: none"> Shore Memorial Hospital UVA Reference Lab UVA Reference Lab or Bon Secours HealthPartners Reference Lab VCU Reference Lab VCU Reference Lab or Bon Secours HealthPartners Reference Lab |
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Reference Lab Contact List

Reference Lab Name	Contact Phone #
Augusta Medical Center	540-332-4532
Bon Secours HealthPartners Regional Lab	804-287-7158
Carilion Consolidated Laboratory	540-537-8658
Inova Reference Laboratory	703-504-3112
Rockingham Memorial Hospital	540-433-4292
Shore Memorial Hospital Laboratory	757-414-8788
UVA Health System Medical Laboratories	434-924-5172
VCU Health System Laboratories	804-828-6767 x213

Patient Service Centers (updated August 22, 2005)

Central Virginia Service Area

Name	Address	City	State	Zip	Phone	Fax
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Augusta Medical Center Patient Service Centers

Staunton Outpatient Facility	Staunton Medical Center, Suite 121	Staunton	VA	24401	540-332-4198	540-332-4185
Waynesboro Outpatient Facility	1151 Oak Avenue at Thirteenth Street	Waynesboro	VA	22980	540-332-4199	540-332-4197

Bon Secours HealthPartners Reference Lab Patient Service Centers

Hanover Medical Park	8220 Meadowbridge Road	Mechanicsville	VA	23116	804-764-6659	804-764-6658
St Francis Medical Center	13700 St. Francis Blvd, Suite 506	Midlothian	VA	23114	804-281-8100	
Bon Secours Richmond Community Hospital	1500 N. 28th Street, Ground Floor	Richmond	VA	23223	804-225-1707	804-225-1788
Bon Secours St. Mary's Hospital	5875 Bremono Road, Medical Off Bldg South, Suite 504	Richmond	VA	23226	804-287-7521	804-287-7216
Bon Secours St. Mary's Hospital	5801 Bremono Road, 1st Floor	Richmond	VA	23226	804-287-7251	804-287-7410

Carilion Reference Lab Patient Service Centers

Bedford Memorial Hospital	1613 Oakwood St., 1st Floor. Lab	Bedford	VA	24523	540-587-3415	540-587-6563
CCL Patient Service Center	103 Bristol East Road	Bristol	VA	24202	276-466-6647	276-466-5879
Carilion New River Valley Medical Center	2900 Tyler Road, Main Floor Lab	Christiansburg	VA	24073	540-731-2825	540-731-2628
LabCare	201 South Main Street, Suite 1300	Danville	VA	24541	434-799-2110	434-773-6827
LabCare	159 Executive Drive, Suite A	Danville	VA	24541	434-791-3597	434-791-2845
NRV CCL Patient Service Center	4655 Cleburne Blvd	Dublin	VA	24084	540-674-8713	540-674-2374
CCL Patient Service Center	One Sheridan Square, #102	Kingsport	TN	37660	866-473-5856	423-245-5876
Carilion Giles Memorial Hospital	1 Taylor Avenue	Pearisburg	VA	24134	540-921-6056	540-921-6860
CCL Patient Service Center Radford	202 Eighth Street	Radford	VA	24141	540-731-1475	540-731-3152
Carilion Roanoke Community Hospital	101 Elm Ave., 4th Floor Lab	Roanoke	VA	24013	540-985-8400	540-344-0432
Carilion Crystal Spring Medical Office Bldg	2001 Crystal Spring Ave. Suite 120	Roanoke	VA	24014	540-853-0772	540-853-0875
Carilion Franklin Memorial Hospital	180 Floyd Ave., Ground Level Lab	Rocky Mount	VA	24151	540-489-6337	540-489-6407

Inova Reference Lab Patient Service Centers

Inova Reference Laboratory	4401 Ford Avenue, Suite 250	Alexandria	VA	22302	703-578-4428	703-379-2698
Inova Alexandria Hospital	4320 Seminary Road	Alexandria	VA	22304	703-504-3732	703-504-7891
Inova Alexandria Professional Center	4660 Kenmore Avenue, Suite 212	Alexandria	VA	22304	703-461-7304	703-212-0799
Inova Emergency Care Center	6315 Chain Bridge Road	Fairfax	VA	22030	703-591-9328	703-352-1465
Inova Fair Oaks Diagnostic Center	3700 Joseph Siewick Drive, Suite 408	Fairfax	VA	22033	703-391-3910	703-391-3178
Inova Emergency Care Center	11901 Baron Cameron Road	Reston	VA	22091	703-668-8333	703-478-2778
Inova Emergency Care Center	4655 Walker Lane, Suite 100	Springfield	VA	22310	703-797-6863	703-797-6869
Inova Reference Laboratory	110 E. Maple Avenue, Suite 110	Vienna	VA	22180	703-938-4039	703-938-4076

Rockingham Memorial Hospital - Patient Service Centers

East Rockingham Health Center	13737 Spotswood Trail	Elkton	VA	22827	540-298-1200	540-298-1144
Rockingham Memorial Hospital	235 Cantrell Avenue	Harrisonburg	VA	22801	540-433-4289	540-433-4284
Rockingham Memorial Out-Patient Center	100 Grace Street	Harrisonburg	VA	22801	540-433-4292	540-433-4284
Corporate Health Offices	498 University Blvd	Harrisonburg	VA	22801	540-433-0524	540-433-0623

UVA Reference Lab Patient Service Centers

Primary Care Center	Lee Street, Room 1005	Charlottesville	VA	22903	434-924-1601	434-924-1598
Barringer Service Ctr, UVA Hosp-West Complex	Hospital Drive, Room 3445	Charlottesville	VA	22903	434-924-0463	434-924-0406
Northridge Service Center	2955 Ivy Road, Suite 103	Charlottesville	VA	22903	434-243-4530	434-243-4533
Clinical Office Building	415 Ray C. Hunt Drive, Room 2015	Charlottesville	VA	22903	434-243-0251	434-924-9616
University of Physicians at Orange	661 University Lane	Orange	VA	22960	540-672-5500	540-661-3060

VCU Reference Lab Patient Service Centers

HealthCare Plus	436 Clairemont Court	Colonial Heights	VA	23834	804-526-2121	804-520-2617
Southern Virginia Regional Medical Center	727 N. Main Street	Emporia	VA	23847	434-348-4801	434-348-4553
Southside Community Hospital	800 Oak Street	Farmville	VA	23901	434-315-2619	434-315-2455
Mary Washington Hospital	1001 Sam Perry Blvd	Fredericksburg	VA	22401	540-741-3415	540-899-0502
Mary Washington Hosp Lab Patient Service Ctr	2213 Princess Anne Street	Fredericksburg	VA	22401	540-741-3415	540-899-0502
Tompkins-Martin Medical Office Building	1101 Sam Perry Blvd, Suite 124	Fredericksburg	VA	22401	540-741-3415	540-899-0502
CCL Patient Service Center - Hopewell	610 West Broadway	Hopewell	VA	23860	804-458-1903	804-458-2985
Rappahannock General Hospital	Harris Drive	Kilmarnock	VA	22482	804-435-8350	804-435-8581
Southside Regional Medical Center	801 S. Adams St., 1st Floor lab	Petersburg	VA	23803	804-562-5582	804-862-5582
VCUHS - Dalton Oncology Lab	North Hospital, Ground Floor, Room 099A	Richmond	VA	23219	804-828-9872	804-828-2365
VCUHS - Gateway Bldg Outpatient Services	1200 E. Marshall St, 1st Floor	Richmond	VA	23219	804-828-0446	804-628-9897
VCUHS - Children's Pavilion - Pediatrics	1001 E. Marshall St, Room 1035	Richmond	VA	23219	804-828-6639	804-628-0420
VCUHS - Hayes E. Willis Center of S Richmond	4730 N Southside Plaza #16	Richmond	VA	23224	804-230-7741	804-230-7798
VCUHS - Pathology Laboratories PSC	8001 Franklin Farms Drive, Suite 100	Richmond	VA	23229	804-828-6767 x336	804-662-9399
VCUHS - Stony Pt Laboratory	9000 Stony Point Parkway, 2nd Floor	Richmond	VA	23235	804-560-8905	804-560-7344
Halifax Regional Hospital	2204 Wilborn Ave, Laboratory	South Boston	VA	24592	434-517-3231	434-517-3117
Community Memorial Hospital	125 Buena Vista Circle	South Hill	VA	24592	434-447-3151 x3500	434-774-2477
Riverside Tappahannock Hospital	618 Hospital Road	Tappahannock	VA	22560	804-443-6185	804-443-6186

* new since last update