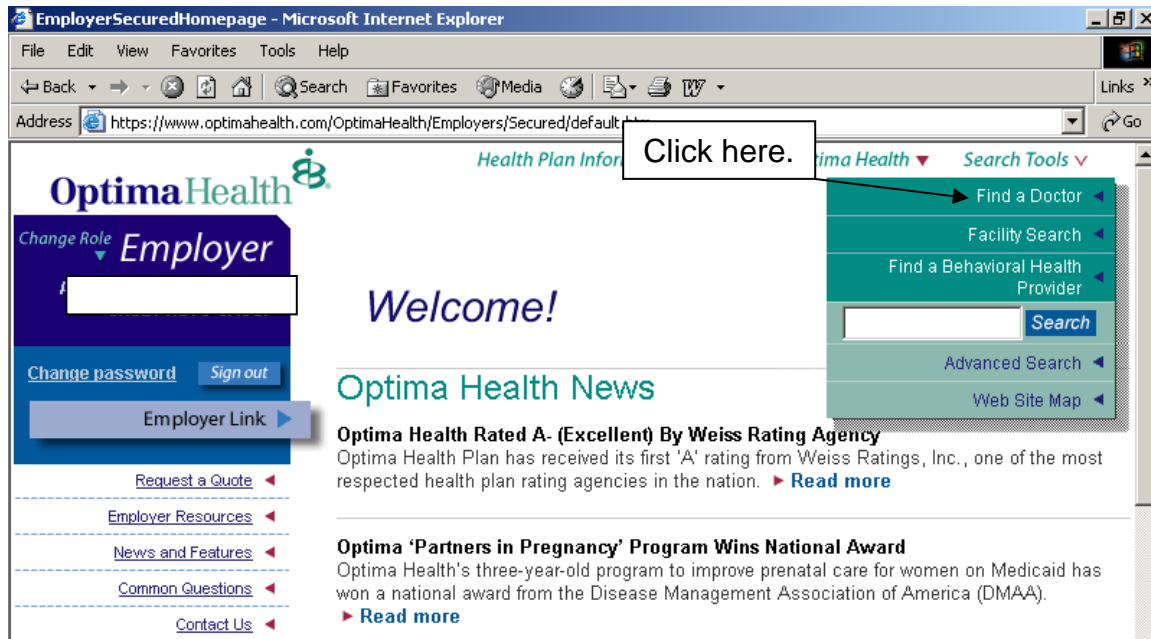


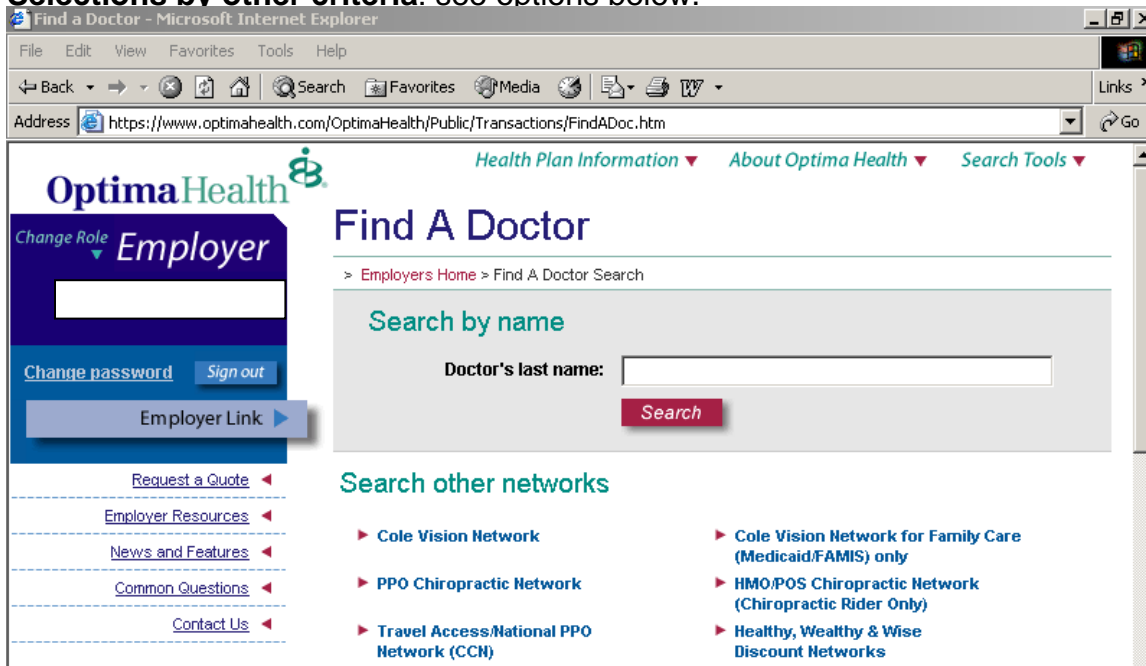
How to find a Physician

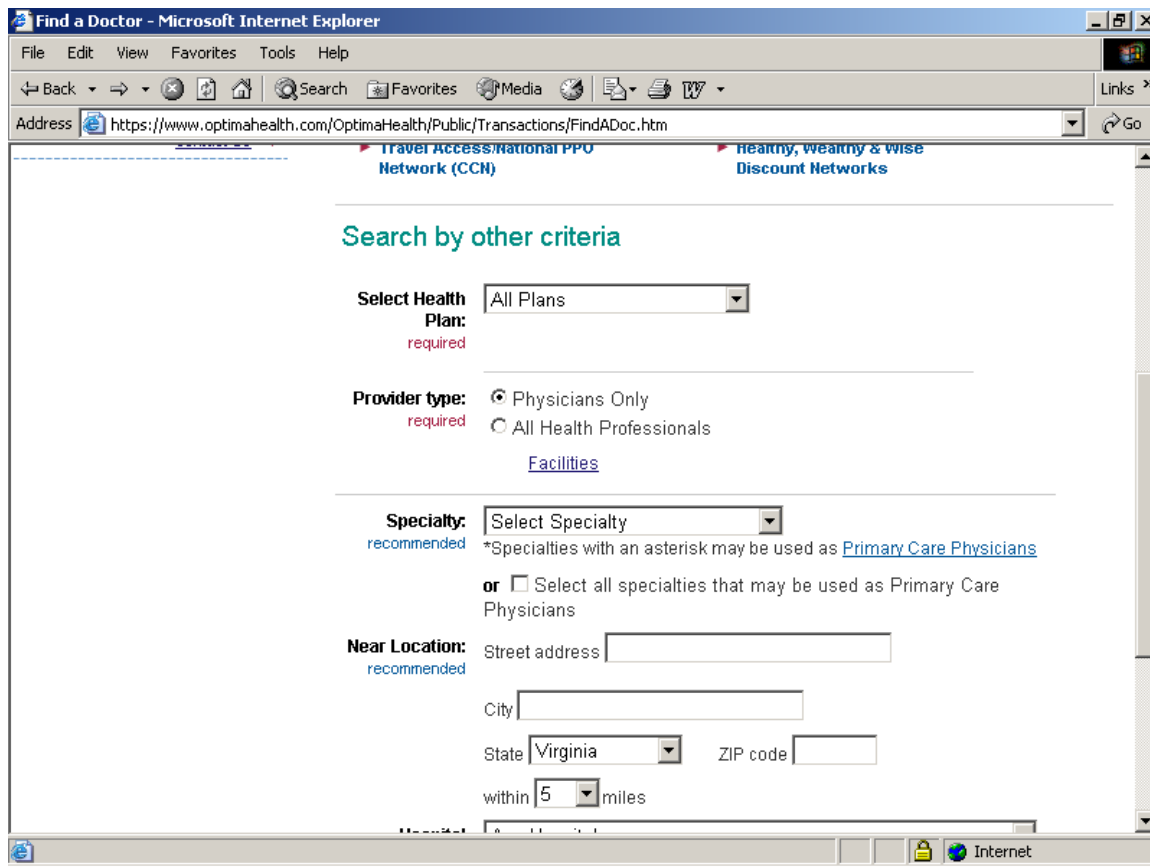
- Select the search tools option (top of web page) to display other selections.
- Select “Find a Doctor” feature then click.



Find a Doctor screen (see below): Different options can be used to locate and make a selection for a doctor.

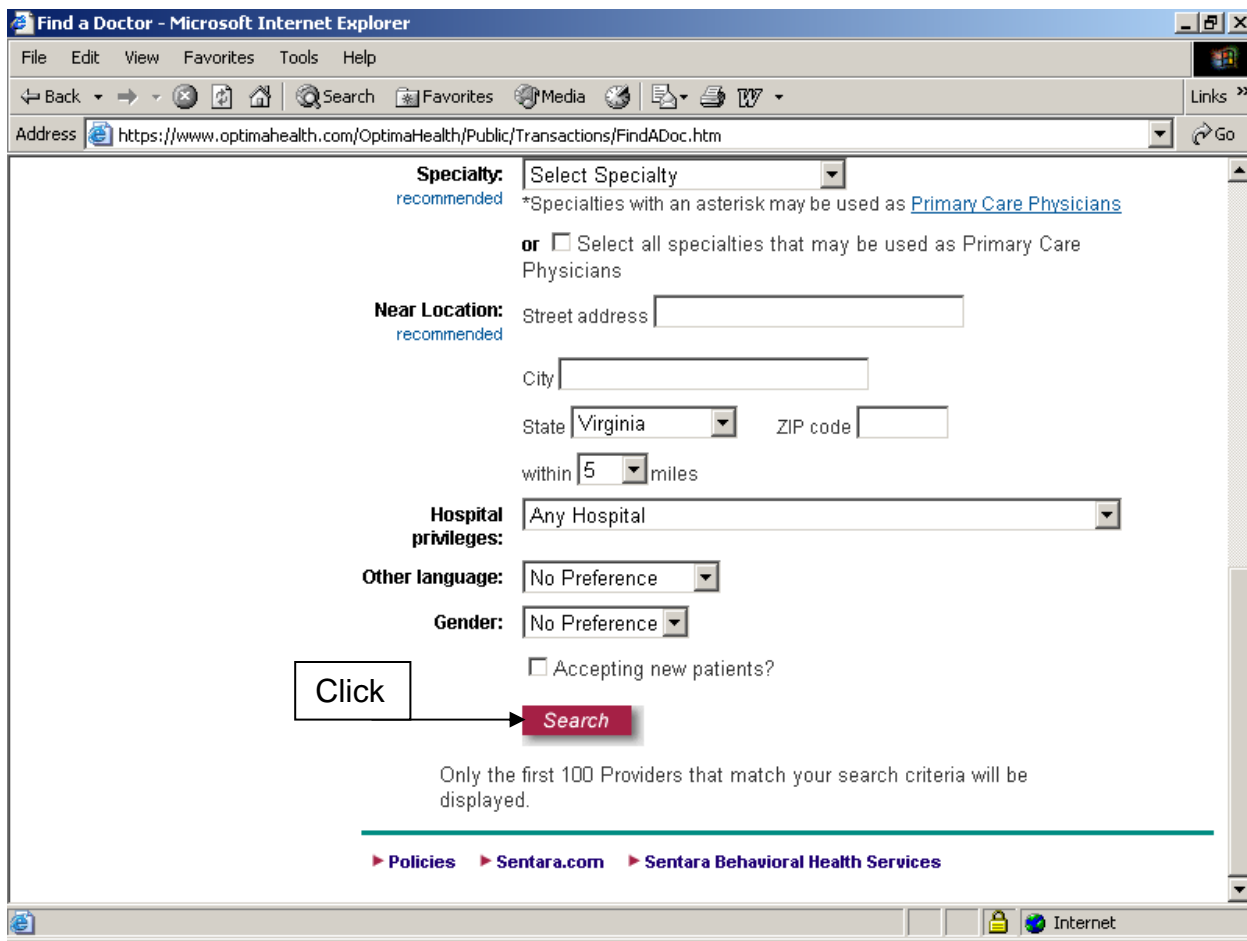
Search by name: by typing in the doctor’s last name then select the search button.
Selections by other criteria: see options below.





- Select Health Plan
 - HMO
 - PPO
 - POS
 - Optima Family Care
 - Provider Type:
 - Physicians Only
 - All Health Professionals
 - Specialty: (selection will narrow down search criteria)
 - Cardiology
 - Dermatology
 - OB/GYN
- **Note: Specialties with an asterisk may be used as Primary Care Physicians. This feature can also be accessed by checking the box below the specialty section.
- Near Location: (used for doctors located near a person’s home or work address)
 - Street address
 - City, State, Zip Code
 - Within _ miles (number of miles address input to doctor’s office)

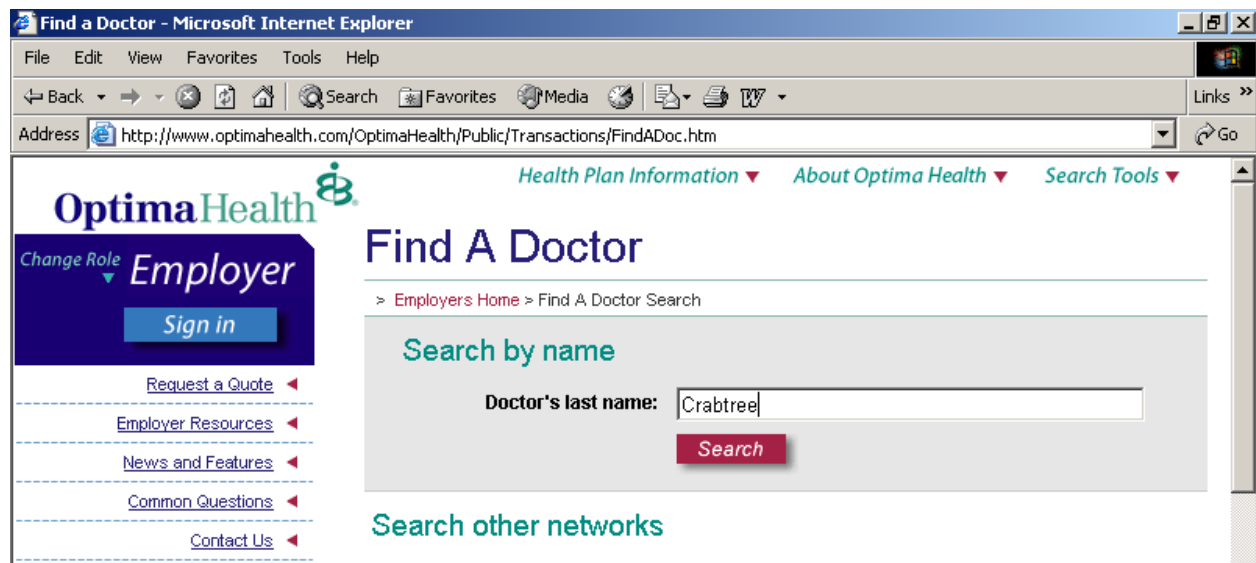
Bottom of screen shown above:



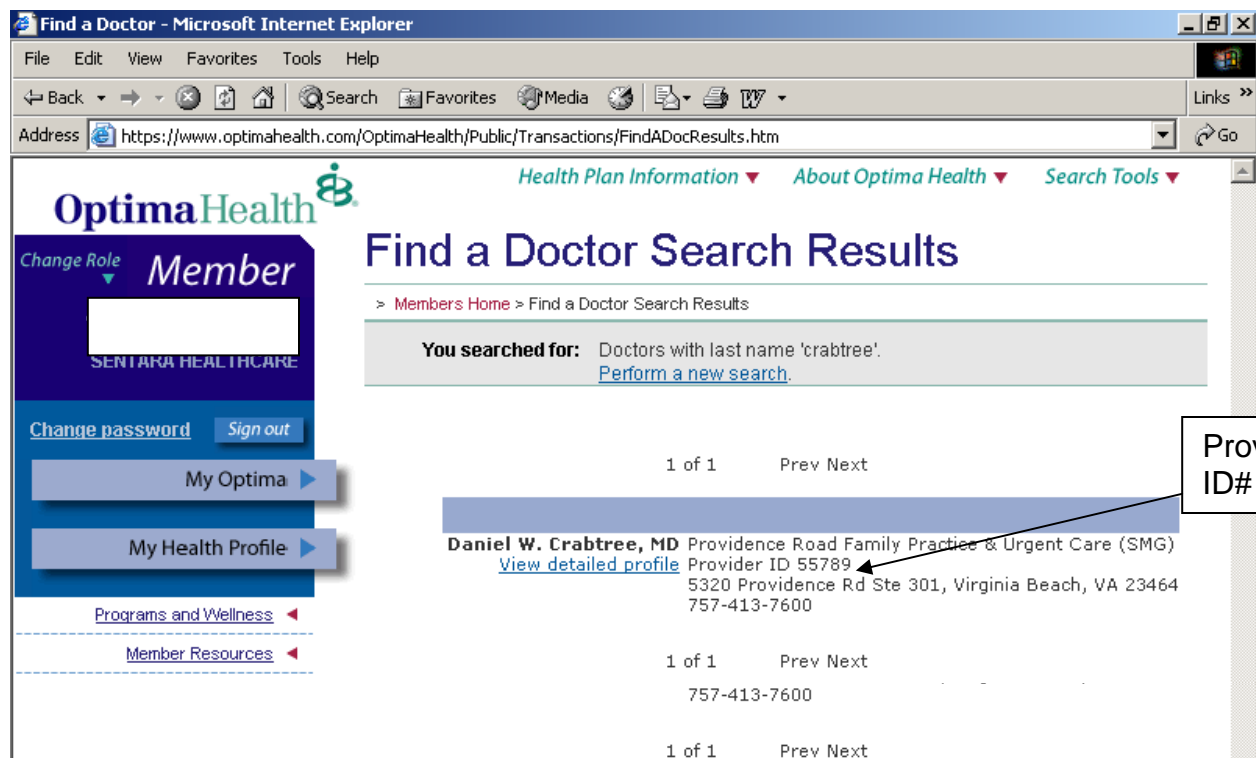
- Hospital Privileges:
 - Any Hospital or select from the drop down feature for a specific hospital.
- Other Language:
 - No preference or select from the drop down feature for a specific language.
- Gender:
 - No Preference
 - Female
 - Male
- Accepting new patients – select this option when looking for a new doctor.

**Click the search button to begin searching for a doctor with criteria selected.

Search by name example (see below): Begin the search with the last name of the doctor then select the search button to continue.



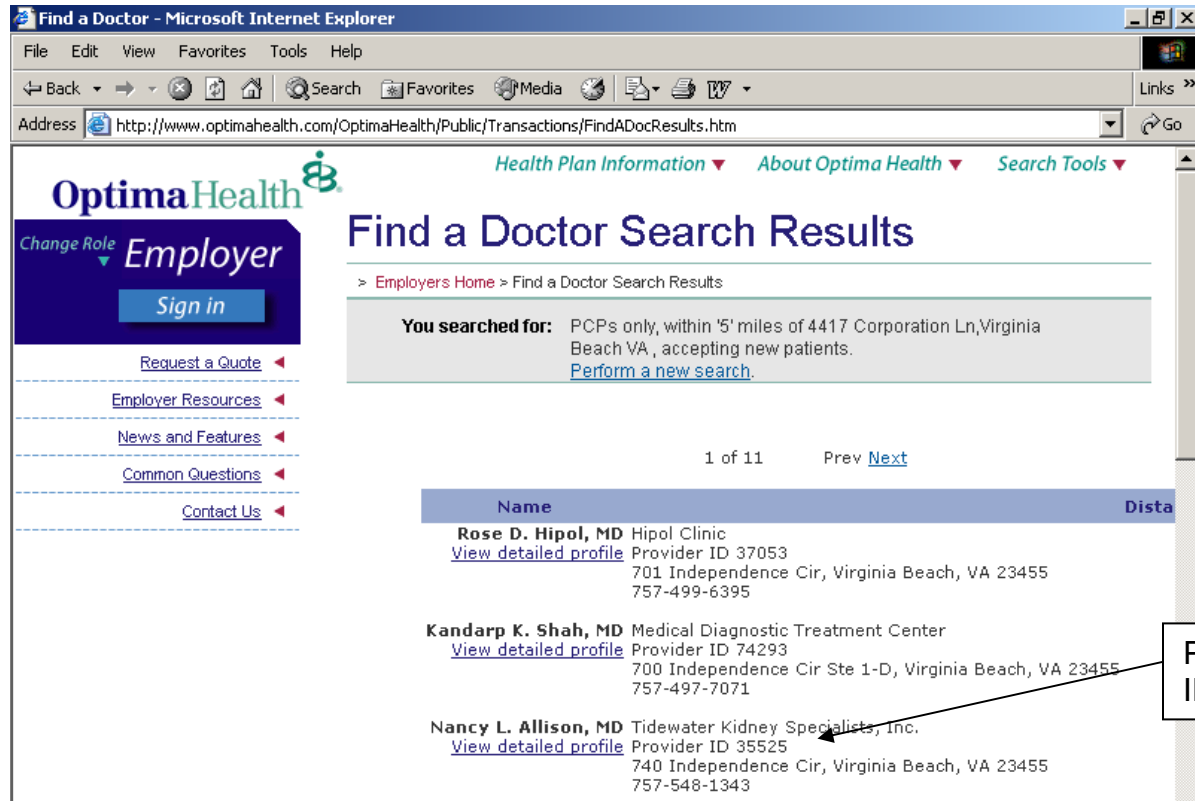
The screen below shows the results of the search. The doctor's address, **provider ID#**, and phone number will be available. A detailed profile is available if needed.



****Note:** The **Provider ID#** is needed for enrollment for HMO and POS group policies. Please make sure to add this number when enrolling. If member did not include a doctor will be assigned by OptimaHealth.

Selection done by specific criteria example/scenario (see below):

The screen below shows the results of a search for a PCP located within 5 miles of OptimaHealth building at 4417 Corporation Lane, Virginia Beach, Va. 23462. The program will display up to 100 providers that matched the criteria selected.



The screen below will appear once a doctor is selected. The doctor's address, **provider ID#**, and phone number will be available.

